

2024 Action Plan Dashboard

MARCH 2024

Barriers to completing
by end of 2024

Concerns for completing
by end of 2024

On track to complete
by end of 2024

Focus Area One

PROVIDER SUPPORT

Foster collaborative environments which promote understanding and trust to empower providers in service provision.



DSP Workforce Crisis

Collaborative Provider
Network

Culture of Excellence

Provider capacity

Highlights and Concerns

1. All interns in DSP-U are on track to complete the program by the end of the school year. Six provider agencies have opted into the Recruitment and Retention program. A recruitment listing has been developed on Indeed.com and over 50 applicants have been forwarded to provider agencies.
2. The first Provider Mingle is scheduled for 3/27/24 and the topic is "Advocacy". SSAs have sent out 90 appreciation postcards to a variety of providers.
3. A new internal succession planning process has been developed and is being put into procedure format. Four frontline supervisor trainings have been developed and scheduled for 2024 with classes already being full for this year.
4. MCBDD is working with Summit County DD to hold a Tech Expo at the Summit Mall in the fall. The Employment Navigator is creating a PowerPoint presentation to train providers in Career Planning Services.